

VLAD & MAYA LTD Terms and Conditions

This document (together with documents referred to in it) sets out the terms on which you may book a delivery service with us, to carry your goods.

Please read these terms carefully before booking / accepting any quote made by Vlad & Maya Ltd on any of your bookings. By accepting a quote for a booking, you agree to be legally bound by these terms & conditions.

The General Provisions under this document shall apply to all parties mentioned below referred to as “**Broker**” – the company that has posted the job and “**Carrier**” – the company that accepts the booking and offers delivery service, both being referred to as “**the parties**” when mentioned together in the terms and conditions.

These Terms were last updated on 10th July 2023.

GENERAL PROVISIONS

INFORMATION ABOUT VLAD & MAYA LTD it is registered in England and Wales under company number 09841478 and with its registered office at 96 Sewell Close, Chafford Hundred, RM16 6BT.

COMPANY VAT NUMBER: 234938388

OPERATING LICENCE: OF1142958

OPERATING CENTRE: TRANSPORT YARD, AMPHILL ROAD, BEDFORD MK42 9JJ

1. The parties engage together in a booking with one another (the resulting contract being referred to as a “**Delivery Agreement**”)
2. **The Broker** and **the Carrier** enter into a **Delivery Agreement** directly with each other for the provision and receipt of such Delivery Services on terms to be agreed between them upon booking the service.
3. **The parties** will be separately responsible and liable to one another under the terms of that **Delivery Agreement**, and be responsible, as a data controller, for processing all personal data sent or received via the booking confirmation in accordance with the Data Protection Laws.

CHARGES AND PAYMENT

1. Without prejudice to any other right or remedy that Vlad & Maya Ltd may have, if **the Broker** fails to pay the invoices by their due date in immediately available funds, **the carrier** may reject any future bookings until payment has been made in full. If any invoices are not paid within the due date of Brokers payment terms, then (without prejudice to the carrier's other rights and remedies) Vlad & Maya Ltd reserves the right to charge interest on such sum on a day to day basis from the date such payment was due to the date of actual payment (both dates inclusive) at the rate of 5% per cent of the base rate of the invoice raised. Such interest shall be paid by **the Broker** on demand.
2. Upon booking a delivery service the broker will acknowledge that the carrier will allow one hour free of charge for loading and one hour free of charge for unloading, and a £40 charge per hour will apply from thereafter, unless otherwise agreed in writing upon booking being sent.
3. Cancellation fees apply as follows: same day cancellation before arrival 50% of job rate & on arrival cancellation 100% of job rate
4. Next day delivery charge is a standard rate £250 if its not booked when job is agreed subject to the above mentioned time frame for waiting time charges
5. **The Broker** will make payment using the details provided on the invoice, if payment is being made in to a different account, Vlad & Maya Ltd cannot accept any liability for loss or to chase those amounts to be returned. Any such details if changed will be advised in a timely manner by email and in writing on every invoice raised since.
6. Vlad & Maya Ltd as a carrier will always carry the broker's cargo under RHA rules and regulations at all times, and agrees to provide all original paperwork as scanned copies upon completion of delivery.
7. In case of **NON-PAYMENT**, Vlad & Maya Ltd will take **legal action** against **the Broker** after allowing a final deadline of 7 days notice.

DIRECTOR: MIHAI STEFAN MARENIUC



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